

## Transfers

Savings to Checking	41#
Checking to Savings	42#
Share to Share	43#
Loan to Savings	44#
Loan to Checking	45#
Loan to Share	46#
Savings to Loan	47#
Checking to Loan	48#
Share to Loan	49#

## Checking

Checking balance	51#
Check number inquiry	52#
Check copy	54#

## Checking (continued)

Check stop payment	55#
Check re-order	56#
Debit card history	67#
Point of sale history	68#

## Loans

Loan balance	61#
Loan payment inquiry	63#
Loan payment history	64#
Loan payoff amount	65#

## Additional Options

Transfer to a Member Service Representative	66#
IRA contribution	71#
Dividend information	72#
Interest information	73#
Change access code	74#
Change to Menu Mode	75#
New account number	90#
Help	98#
Goodbye	99#

Community First  
Credit Union's  
Info 24 allows  
you to manage  
your account  
24/7.

# INFO 24

## TELEPHONE TELLER



Your Credit Union. For Life.  
Banking. Loans. Mortgages. Investments.



## Info 24 Quick Reference Sheet

1. Call Info 24 at 904.371.8000 or 800.342.8416 ext. 8000 (outside Jacksonville).
2. When Info 24 answers, enter your account number followed by #. (Example: 99000#).
3. Enter your access code followed by #.
4. Enter the Service Code (see list) followed by #.
5. Enter your Share ID number followed by #.
6. Enter the dollar amount, if any, with no commas or periods. (Example: \$1,000.00 is 100000#).

7. Info 24 will restate any transaction you have completed and ask you to confirm by entering 1#, or cancel by entering 9#. (Please Note: Entering these numbers before Info 24 has finished speaking may cancel your previous transaction.)
8. Continue with another transaction or press ✖ to end the call.

### Helpful List of Share ID Numbers\*

Regular Share		
Savings	00	_____
Special Purpose		
Savings	01-03;	_____
	20-29;	_____
	35-39	_____
IRA	10-14	_____
457 Plan	15-19	_____
Money Market	30-34	_____
CDs	40-79	_____
Checking	80-89	_____
Business Accounts		
Savings	00	_____
Checking	90-92	_____

## Service Codes

### Balance Inquiries

Savings balance	11#
Share balance	13#
List all Share ID's and balances	15#
List all Loan ID's and balances	16#

### Histories

Last payroll deposit	21#
Last deposit	22#
Share history	23#
Loan history	24#
Deposit history	25#
Check history	26#
ATM history	27#
ACH history	28#
Payroll history	29#

\* Please check your statement for your personalized share ID numbers—they may differ from those listed in the Helpful List of Share ID Numbers.